



Your NEXT-DAY Delivery Checklist

1. Get it delivered
**TOMORROW
A.M.**



2. Get it delivered
ON TIME



3. Get it delivered
**DAMAGE -
FREE**



4. **HELPFUL**
CUSTOMER SERVICE



We are built for next-day delivery.

Because of our intense focus on the northeastern U.S., Canada and Puerto Rico, New Penn customers take advantage of a greater next-day reach. With more next day lanes than anyone in our service area, New Penn is built for speed.

We deliver confidence with 98% on-time service.

With faster transit times, you get faster speed to market, quicker order-cycle times and lower inventory carrying costs. Our guaranteed and expedited options provide peace-of-mind assurance your shipment will arrive when needed.

We are proud of our 99.9% damage-free delivery.

With fewer damages, you get less disruptions to your supply chain, lower administrative costs and greater customer satisfaction.

We are committed to LTL next-day service.

Our dedicated customer service team works hard to provide next-day solutions that meet your needs. We know the region, the shipping industry and what it takes to deliver exceptional service.

Learn more about the advantages of shipping with New Penn.

Get started today by calling your account manager or contacting us online at newpenn.com/nextday.

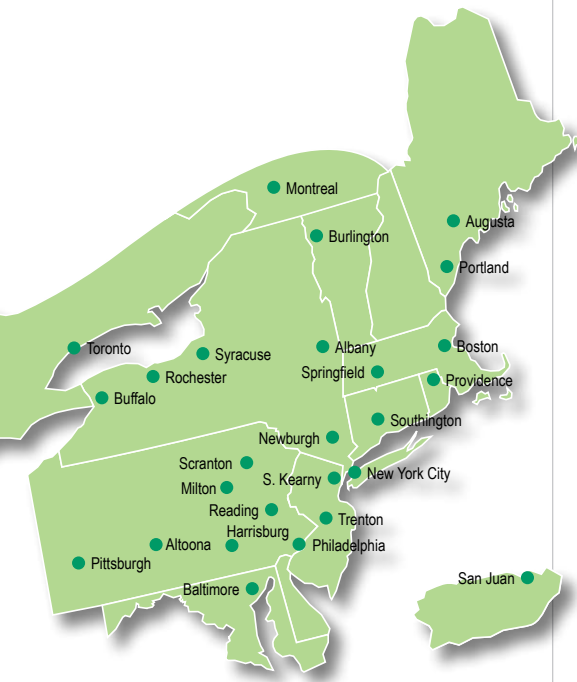


Leaders in Next-Day Speed with a Reputation for Excellence



Overview

Founded in 1931 and based in Lebanon, Pennsylvania, New Penn has served the Northeast for over 80 years. The company is largely recognized for delivering first-class services in the Northeast and our claim-free performance is among the best in the industry. New Penn employees have earned the prestigious Quest for Quality award from Logistics Management magazine for 17 years.



When you ship next-day with New Penn, all of your delivery checklist priorities are covered. With our regional focus and faster transit times, industry-leading on-time performance, superior damage-free handling and helpful customer service, you get the **speed, reliability, expertise** and **satisfaction** you expect with every shipment.

How New Penn Compares

With Nearly 5% More Next-Day Coverage

Carrier	Lanes Measured	Lanes Served	Avg. Transit Standard	% Next-Day Lanes
New Penn	672	672	1.6	76.8%
FedEx Freight Priority	672	672	1.9	73.4%
UPS Freight	672	672	1.9	70.1%
Con-way Freight	672	672	1.7	69.3%
A. Duie Pyle	672	672	1.9	68.5%
Old Dominion	672	672	1.7	68.2%
FedEx Freight Economy	672	623	3.0	0.0%
New England	672	621	1.2	73.8%
Estes Express	672	621	1.3	67.4%
R&L Carriers	672	621	1.4	59.4%
Ward Trucking	672	529	1.8	35.7%
Pitt Ohio	672	429	2.0	14.9%

Transit times shown above were based on a February 2011 audit of competitor transit times in the 672 lanes between the 26 New Penn service centers (26x26). New Penn transit times and service options are available by using the Transit Time tool on newpenn.com.

We appreciate your business.

If you have already tried our New Penn next-day delivery, thank you. If not, give us a try today! Start using **Next-Day Service** today by visiting newpenn.com/nextday or calling 1-800-285-5000.



Quest for Quality Northeast/
Mid-Atlantic Regional LTL Carrier
and Expedited Motor Carrier



Committed to environmental
sustainability



New Penn has served the Northeast for over 80 years